

Benedict Farm Kennels

TERMS & CONDITIONS

Acceptance of our services is deemed as acceptance of our Terms and Conditions and an agreement to pay our fees on time.

We will not be liable for any damage or injury caused by your dog excepting that of proven Third Party.

We cannot be held liable for any injury or illness to your dog unless we can be shown to be negligent.

We reserve the right to deny or terminate services because of safety or financial concerns.

We cannot accept ill dogs or dogs with a known contagious disease.

We will not accept dogs wearing choke chains, prong collars or electric collars.

We will not administer any negative punishment which may cause the dog pain or distress.

We do not walk dogs during thunderstorms or extremes of temperature but will endeavour to ensure they have their walks when conditions allow ie; very early morning or late evening during very hot weather.

We are happy to board dogs with existing medical conditions although I cannot be held responsible for any complications resulting from any medical condition or administration of medical treatment.

You are welcome to use your own beds, toys etc, but we cannot be held responsible for damage or loss of these items.

All dogs must be in general good health and any conditions or possible expected behaviours explained before leaving the dog, thus reducing the chance of vet intervention with costs to yourself.

We will always endeavour to contact the owner and will always seek veterinary advice if we have any concerns with a dog's health. Any refund of veterinary expenses for medical treatment must be paid in full on collection of your dog.

Kennel Cough

Every care will be taken to avoid contact with dogs with kennel cough, the incubation period means that it is always possible your dog may pick this up and we cannot be held liable for your dog contracting kennel cough. We strongly advise you discuss your options with your vet. **If you decide to have your dog vaccinated please ensure this is done at least 21 days prior to boarding.** If you have not abided by our rules for this we have the right to refuse boarding for your dog.

PLEASE NOTE.....We will Retain your data in accordance with GDPR for a minimum period of 6 years or until you ask us to destroy it whichever shall be sooner.